

Warranty



Full Terms, Conditions Of Sale and Warranty

10. Warranty

10.1 Brewers warranty is a lifetime product part replacement warranty. Other than for products NB: 1, 2, 3, 4, 5, 6, 7 and 8 below clause 10.1. All parts proven faulty by unsatisfactory workmanship will be replaced upon presentation of the original sales receipt to the original purchaser providing:

- The product was used in normal domestic circumstances and not commercial usage.
- The product was used in its correct application.
- The product was installed according to the appropriate Australian Standard and Brewer installation instructions.
- The product was not cleaned with abrasive cleaning agents.
- The product has not incurred water damage due to below standard water properties.

All claims for labour, material product or parts associated with alleged faulty product or work must be approved in writing in advance by Brewers.

The lifetime product part replacement warranty is limited to replacement of parts at invoice value that prove defective in material content and/or workmanship under normal domestic installations. Cost for damages and/or labour charges incurred in installation, repair or replacement are excluded from this warranty.

Where a product has been installed and a manufacturing fault is claimed, Brewers will arrange for a Service Call to correct any fault on advice of the nature of the fault. If however on inspection, the fault was found to be caused by incorrect installation or other non-product cause, no responsibility for rectification will be undertaken by Brewers and a service call fee of \$40.00 will be payable to the service agent by the end user.

NB:

1. The lifetime product part replacement warranty does not apply to deranged products, ie products that are deleted. Deleted parts are difficult to obtain and at our option other ranged parts may need to be supplied.

2. The lifetime product part replacement warranty does not apply to product finishes, (lacquered painted or similar finishes).

3. The lifetime product part replacement warranty does not apply to timber bathroom products, and vitreous china bowls. Timber bathroom products are warranted for 1 year & vitreous china bowls are warranted for 1 year against crazing discolouration.

4. Cavallo Electric Towel warmers are warranted for 5 years other than the heating element which is warranted for 1 year. Product will be replaced providing the product was not misused and has been installed according to our installation instructions. The warranty does not cover any damage, loss or injury as a consequence of the use of the product or cost for disconnection, reconnection or installation.

5. The lifetime part replacement warranty does not apply to ceramic disc or tap jumper valves. Ceramic discs are warranted for 5 years providing mixers have been installed to Brewer installation instructions. Tap jumper valves are warranted for 2 years

6. Shower hose warranty will be voided if water pressure exceeds 500 kpa and a pressure limiting device is not fitted (AS/NZS3500). Shower hose warranty will also be voided if they are not attached to water supply elbows at the wall.

7. The lifetime part replacement warranty does not apply to LED showers which are warranted for 3 years, providing installed to our installation instructions.

10.2 Goods not manufactured by Brewers are supplied by Brewers to Buyer on an "as is" basis without a warranty of any kind, provided that Brewers shall assign to Buyer, insofar as Brewers is able to do so, the benefit of any condition, warranty or guarantee (express or implied) in Brewers' contract with the supplier of the relevant Goods.

10.3 Brewers does not warrant that Goods are fit for any particular purpose or an intended use by Buyer and Buyer must satisfy itself that Goods are so fit.

10.4 Brewers warrants to perform Services with reasonable care and skill and shall investigate any bona fide complaint that any Services have been performed unsatisfactorily in breach of this warranty. If Brewers is satisfied in its absolute discretion that Buyer's complaint is justified, Brewers' sole liability to Buyer in respect of this warranty is to supply those Services again or pay the cost of having those Services supplied again, at Brewers' option, at no extra charge to Buyer.